



Child Brain Injury
Rehabilitation Service

THE UK'S LEADING CASE MANAGEMENT SERVICE FOR CHILDHOOD BRAIN INJURY



www.cbirs.co.uk



The Child Brain Injury Rehabilitation Service was established through the partnership of two of the strongest brands in child brain injury and case management services - the Child Brain Injury Trust and Bush & Co.

Our UK wide service is passionate about the individual needs of each and every child we support. We're proud of our dedicated, multi – professional team of expert clinicians who are matched to each child and family based on needs and expertise.

The service gives you access to support services in one place including employment support, transitional services and behavioural support.

All levels of injury are assessed to achieve the right outcomes for each child. The case manager will ensure that, through assessment, care planning and rehabilitation pathways, each child is placed at the heart of every decision to help them to grow up confidently and live a fulfilled life.

As well as providing a high quality case management service, our partnership helps to provide a valuable long term funding source to the Child Brain Injury Trust. Every case that you refer to the service results in a charitable donation being made to the Child Brain Injury Trust. This helps the charity to support all children affected by ABI – no matter what the cause.

THE PARTNERSHIP

Established in 2018, the Child Brain Injury Rehabilitation Service is the first case management provider to focus solely on children and young people with an acquired brain injury.

As well as providing a high quality service, this partnership helps the Child Brain Injury Rehabilitation Service to support all children affected by ABI by providing long term sustainable income to fund services for all.



BUSH & CO

Bush & Co is the largest and fastest growing provider of case management services, immediate needs assessments and expert witness services in the UK.

For over 30 years they have provided a service to injured people, to solicitors and to insurance companies. Bush & Co case managers are specialists in providing assessments and case management services to children and adults who have conditions arising from personal injury and medical negligence. Bush & Co offers an extensive team who work across the UK from many backgrounds including nursing, occupational therapy, physiotherapy and social work who are committed to improving the lives of those with a catastrophic injury and their families.



The **Child Brain Injury Trust** are the leading charity providing practical and emotional support services to families affected by childhood acquired brain injury across the UK and have a dedicated team of professional staff who provide support, information, learning opportunities and sign posting services to help meet the needs of children and their families. The charity's Model of Integrated Support ensures that families are assessed early at the hospital stage and then followed up on a regular basis.

The Child Brain Injury Trust supports thousands of families to access rehabilitation and legal services and help them to understand how best to help their child. The charity creates social opportunities so that families feel part of their communities and provides schools with appropriate strategies and support to enable children and young people to achieve better educational and social outcomes.



WHAT IS CASE MANAGEMENT?

Case management is the coordination of rehabilitation care and support that a child may need following an acquired brain injury to ensure their needs are met. At the Child Brain Injury Rehabilitation Service we take a collaborative approach to working with our clients that involves:

- assessing a child following a brain injury to understand their complex needs;
- planning the rehabilitation needed, ensuring it involves all aspects of the child's life both today and in the future;
- implementing the rehabilitation plan in conjunction with a multi-disciplinary team of healthcare professionals;
- coordinating any additional services that may be needed including home adaptations, involvement from an education provider or legal support;
- work with our CQC registered Employment Support Service for those who wish to recruit their own nursing staff and support workers; and
- monitoring and evaluating the rehabilitation, services and support.



Our case managers are specialists in:

- supporting clients to overcome the challenges experienced following an acquired brain injury;
- working with statutory, private and voluntary sector providers; organising and monitoring services in a cost efficient way;
- working with solicitors and insurers, whether on a joint or single instruction basis; and
- the secondary complications after an acquired brain injury such as fatigue, behaviour and the breakdown of family relationships.

OUR CASE MANAGERS

Child Brain Injury Rehabilitation Service case managers work in a client centred way agreeing SMART goals with those involved and use creativity, initiative and problem solving skills to meet a child's individual needs.

Our combination of client focus with clinical and case management expertise supports our commitment to assisting children and young people to lead fulfilled lives.

Our case managers have an average of 16 years' experience in their profession (with a minimum of 7 years each) and still work clinically or in private practice to maintain their knowledge.

For families actively involved in litigation, our case managers will work closely with them as well as a wide range of service providers.

There is no standard length of time our case managers can work with clients. Our aim is to support people until all goals are met. For some this involvement is lifelong and will involve transition arrangements to adulthood, independent living and beyond.

“Rebecca Homan did an excellent job. I would be happy for her to act for more of my clients. She was clearly on top of the issues in this case and made a valuable contribution to my clients rehabilitation”



The Child Brain Injury Rehabilitation Service supports case managers by:

- providing access to the latest specialist resources from the Child Brain Injury Trust and Bush & Co;
- regular dedicated training days to share skills and introduce new ways of working;
- regular 'Case Clinics' with clinical leaders to work through issues, get advice and see new perspectives; and
- a specialist online resources library of the latest news and industry events.

THERE FOR YOU

We pride ourselves on our relationships across the medico-legal sector. When you work with the Child Brain Injury Rehabilitation Service you have the benefit of

- an online search tool of all specialist case managers at the touch of a button so you can search for the right consultant for your client;
- a dedicated and experienced instructions team to work with you to help find the perfect case manager and offer advice specific to client needs;
- a dedicated partnership liaison manager to ensure our team utilise the experience and resources the Child Brain Injury Trust has to offer;
- regular communication from our case managers on your clients progress;
- a rehabilitation update report every 8 weeks or to your preferred timelines;
- monthly updates on case manager availability ensuring we can help you find the perfect match quickly; and
- a professional case manager who will meet your expectations for your client and who will build a rapport with you and your colleagues.



THERE FOR YOUR CLIENTS

We work with clients to help rebuild lives post injury and look ahead to the future. The Child Brain Injury Rehabilitation Service is the right choice for your client because we provide

- access to a range of support in one place including transitional services and behavioural support;
- a team of case manager assistants who support all our case managers with anything and everything your client requires;
- communication from their case manager that fits in with their lifestyle and based on their needs at any given time;
- a preliminary meet and greet with potential case managers to allow families to choose a professional they feel comfortable with;
- a case manager who understands the importance of time in achieving targets and will allow clients to work at their own pace; and
- a strong relationship with the Child Brain Injury Trust and the charity's ABI Coordinator who provides valuable insight into life with an acquired brain injury.

WORKING WITH US

When you work with the Child Brain Injury Rehabilitation Service you work with experienced and specialist professionals who understand the needs of each and every child. It's easy to get in touch and we have a team of experts on hand to help you find the best case manager for you and your client.

ENQUIRY

Make an enquiry about any of our case managers via our website, email, phone or letter. Give us as much detail as you can at this stage about the client, their injury and their needs.

CASE MANAGER

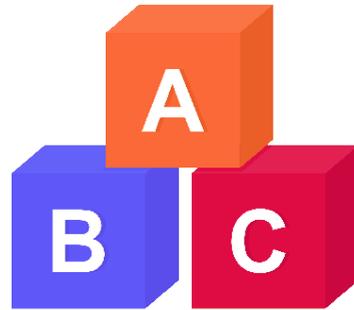
Once we've received your enquiry, we'll assess your client's needs and send the CV's of the case managers we recommend within 24 hours. Alternatively you can see all our case managers on our CV Search Tool on our website. At this point we also recommend setting up a Meet and Greet with potential case managers and your client.

ASSESSMENT

We'll then organise for your chosen case manager to visit the client and complete an Immediate Needs Assessment which you will receive within 21 days.

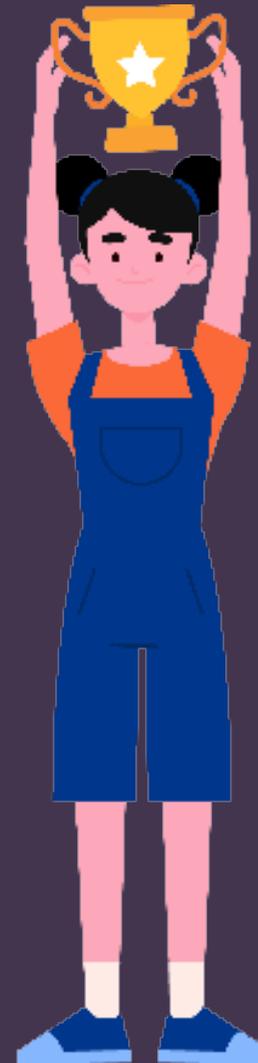
CASE MANAGEMENT

After the assessment and if you and your client are happy, we can take on full case management. We will meet again with the client and ensure goals are still relevant and together create an ongoing rehabilitation plan.



SEAL OF ASSURANCE

The Seal of Assurance is a badge of recognition that demonstrates a solicitor firm is committed to using the best case managers across the UK. We issue The Seal of Assurance when a set number of clients are referred to the service for specialist support or when a solicitor firm has consistently used the service. The Seal of Assurance considers both Immediate Needs Assessments and Case Management.



- **Bronze**
Two instructions made to the service.
- **Silver**
Five instructions made to the service or consistently using the service for one year.
- **Gold**
Eight instructions made to the service or consistently using the service for two years.
- **Platinum**
More than eight instructions made to the service or consistently using the service for three years.

We'll write to you to let you know when you have achieved one of the four Seals. You'll receive your personalised seal including your firm's name to then use on your website, social media and in any client communications should you wish.

We'll also promote your support on our website and across social media and you'll receive a framed certificate and trophy to display in your office to signpost your commitment to the service.

We'll send you some information to share with clients once you've referred them. We'd like them to feel reassured and understand the support they will receive.



OUR COMMITMENT TO CHILDREN AND THEIR FAMILIES

We appreciate that children, young people and their family need support at a challenging and emotional time and so the Child Brain Injury Rehabilitation Service has a number of commitments it makes to them.

Our case managers will always:

- work with families, ensuring their child's rehabilitation, care and support needs are always at the heart of every decision made;
- provide information and support to families and the child when making important decisions such as rehabilitation plans, education, social and leisure etc;
- behave with respect for you and your family;
- act with passion and integrity;
- work professionally with all involved individuals and services, gaining your (and where appropriate your child's) consent before disclosing any information;
- communicate all decisions, plans and outcomes with you and those significant parties in your network of support; and
- listen and give you the opportunity to ask questions.

GET IN TOUCH

To find out more or to discuss a particular case

VISIT: www.cbirs.co.uk

CALL: 01327 223817

EMAIL: enquiries@cbirs.co.uk

You can also keep in touch via **Twitter & LinkedIn**



@CBIRService



Child Brain Injury Rehabilitation Service

Child Brain Injury Rehabilitation Service delivered by:

Bush & Company Rehabilitation, Unit C Daventry Interchange, Sopwith Way, Drayton Fields, Daventry, NN11 8PB

